

On & Off-Post Grooming Information Sheet

Camp Zama PCC | DSN 263-5915 / 046-407-5915 | zamakennels@gmail.com

Thank you for your interest in our dog grooming services! At the Camp Zama PCC- we only have one groomer on staff who is limited by time, breed, and many other factors.

As our appointments may be limited- if your dog is a breed which requires consistent grooming, we advise you to establish a secondary grooming relationship to ensure your dog is taken care of. We will not accept dogs who present with severe coat matting or with very poor body/coat/skin condition that requires extensive care beyond the capacity of our groomer. This can be considered a form of animal neglect and will be referred to the VTF for evaluation and subsequent support.

For our facility:

- Reservations are required; availabilities begin on the 1st business day of the month for the following month: i.e. reservations for June will open on May 1st @ 0800 (assuming not holiday/weekend). You can call, email, or come into our office at this time and reservations will fill up quickly. We are unable to add more appointments to our calendars once filled. We normally have a Waitlist available in the event of cancellations.
- You will need to submit a valid copy of your dog's most recent Rabies, Distemper Combo, and Bordetella vaccines to be accepted for grooming.
- Reservations will be cancelled (without notice) if you do not arrive within 15 minutes of your scheduled time.
- Please make sure to brush your dog prior to their grooming appointment if you do not want them shaved below their matline. Dogs presenting with conditions requiring more work than their allotted time slot will be cancelled.

For other/off-post facilities:

- Reservations are required for fellow on/off-post facilities with adequate proof of Rabies, Distemper Combo, and Bordetella vaccines which can be done via email/in person. If using an off-post facility we recommend having a translator in person with you to ensure ease of visit especially for the first time.
- Bring a clear photo representation of the desired style for your pet's grooming; some styles and requests may not be applicable due to dog coat type, length, previous styling, or current condition.
- We recommend asking for an estimate of payment ahead of time (if possible) which is normally in yen/card at the end of service. Some facilities may only offer package services and not individualized options. You may be denied services if you do not have an adequate translator/translation device. If you have a very specific or unique request, you may need to bring someone who speaks natively to translate this to the staff.

Secondary Grooming Options:

Please contact the respective facilities you may be interested to inquire about their grooming policies/procedures.

On post:

Yokota Pet Care Center (located in Yokota Airbase; Fussa JPN)

DSN: 225-8906 | YokotaPetCare@gmail.com

Yokosuka Pet Care Center (located in Yokosuka Naval Base; Yokosuka, JP)

DSN 243-4530 | Comm: 046-816-4530

Off-Post:

Dog Freaks (near Camp Zama main gate)

dog-freaks.com | 046-244-3784 (via JPN cellphone)

reservations/vaccinations required | translator recommended

Dog's Salon Mametsubu (mah-meh-tsoo-boo) (owned operation near Camp Zama main gate)

070-5566-1101 (via cellphone) | requires translator for more information & requirements

Aeon Mall- PeTeMo Grooming (near Camp Zama)

<https://zama-aeonmall.com/shop/detail/1/> | 042-757-2230 (via JPN cellphone)

reservations/vaccinations/translator required

CAINZ – Pet Grooming (near Camp Zama)

<https://map.cainz.com/detail/839/> | 042-778-1125 (via JPN cellphone)

reservations/vaccinations/translator required | self-service washing station available

Unidy – Pet Grooming (similar to CAINZ or Aeon Mall style) - on Route 16/a little far from Camp Zama

<https://www.uniliv.co.jp/store/detail/41> | 042-745-1844 (via JPN cellphone)

reservations/vaccinations/translator required | self-service washing station available

Please note that facilities may change hours, requirements, or other factors with little/no notice. We recommend staying in the local/mall areas of off-post facilities to ensure your pet's timely pick up and support. Please be mindful and considerate of local facilities and staff. As with us- please make sure pets are well brushed, healthy, and ready for grooming to avoid any issues with the staff/facility. Pets with matting, parasites, large/giant breeds, or those requiring multiple groomers may have additional fees for the work performed and products needed.